



Stella's Circle
Creating Community Together

Transitional Housing Support Worker Women's Justice and Transitional Housing

About Us

Award-winning. Inspiring. Values-driven. Entrepreneurial spirit. These are some of the words that describe Stella's Circle, a leading social justice organization that works with over 1,500 people each year to help transform lives through housing, mental health, and employment.

The Position

The Housing Support Worker (HSW) plays an important role in the operations of a 15-unit transitional and supportive living arrangement for women and gender-diverse individuals who have experienced the criminal justice system, homelessness, or gender-based violence.

This position provides trauma-informed and harm-reduction support to residents to maintain their housing and assist with transitions. The HSW works closely with residents and the Program Lead to support individual needs and contribute to the overall day-to-day flow and function of the building.

What You'll Do

- Works collaboratively with residents to support tenancy, prevent eviction and assist with transitions.
- Supports resident intake, orientation, and moving processes.
- Builds trusting, respectful relationships with residents using trauma-informed and harm-reduction approaches.
- Intervenes during times of crisis and supports residents' wellness plans.
- Facilitates conflict resolution and supports residents with accountability.
- Assists residents in preparing for transition to longer-term housing options.
- Maintains strong communication with staff, regularly sharing relevant information across roles to support continuity of care and operations.
- Responds to day-to-day issues as they arise, including resident concerns, conflicts, or building needs, and escalates concerns to the Program Lead as needed.



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- Completes required documentation, data collection, and housing-related records in a timely and accurate manner.
- Engages with residents and the team to problem solve and make decisions collaboratively.
- Maintains awareness of the overall “pulse” of the building and communicates emerging issues to the Program Lead and staff team when needed.
- Supports the overall function of the building by ensuring the cleanliness of shared spaces (e.g., dishes, garbage, general upkeep).
- Reports maintenance needs and promotes shared responsibility for common areas.
- Supports consistent practice aligned with program and organizational values, policies, and procedures.
- Actively participates in staff meetings and development opportunities.
- Supports a safe, welcoming, respectful, and community-oriented environment.

What You'll Bring

- Completion of post-secondary education, preferably in human services.
- Experience working with women and gender-diverse individuals who have experienced the criminal justice system, homelessness, and/or violence, considered an asset.
- Direct community work or volunteer experience in a residential setting considered an asset.
- Knowledge of homelessness, mental health, substance use challenges, gender diversity, trauma-informed and harm-reduction approaches.
- Experience with conflict resolution and crisis intervention.
- Demonstrated professionalism, sound boundaries, and adherence to confidentiality.
- Strong time management, organization, and written/verbal communication skills.
- Awareness of relevant community resources and a commitment to ongoing learning.
- Standard First Aid and ASIST certification required.
- Criminal Record Check with Vulnerable Sector Screening required.
- Reliability Status with Public Services and Procurement Canada required.



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The Details

We are looking to hire full-time permanent positions as well as relief, on call positions. Please specify your preference on your application. The hourly rate is \$22.03 - \$24.16. Stella's Circle offers health and dental, long term disability insurance, life insurance, matching RRSP plan, birthday leave, sick leave, personal leave and three weeks' vacation for full time employees.

How to Apply

Please send cover letter and resume by July 27th, 2026 to:

Human Resources Specialist
Stella's Circle
Email: recruitment@StellasCircle.ca

About Stella's Circle

Stella's Circle is a nationally celebrated charitable organization with a mission to help transform lives through Real Homes, Real Help and Real Work. Our wrap-around housing, mental health, and employment programs are rooted in recovery and inclusion. Our vision is A Home. A Job. A Community – for everyone. Learn more at StellasCircle.ca.

Stella's Circle is proud to be an equal opportunity employer that embraces diversity. We are committed to creating an inclusive environment for all individuals and ensuring full and equal participation for each individual in our community. We treat all people with respect and dignity, and recognize their rights, opinions, experience, knowledge, and competence. Stella's Circle encourages applications from people of colour, people of diverse sexual orientations and gender identities, Indigenous Peoples, those with physical and mental illness and/or challenges, and those who face any systemic barrier.