

Social Enterprise Cleaning Team Lead (Full-Time and Part-Time)

Do you love to champion change and make a difference in your community? Do you enjoy inspiring and mentoring others? Do you thrive in a high energy, fast-paced environment? Are you someone who loves sharing your knowledge and expertise of cleanliness and organization? This might be the opportunity you are looking for to make a positive lasting impact!

Clean Start is a social enterprise of Stella's Circle that offers commercial cleaning solutions by providing opportunities to individuals experiencing barriers to employment. We do this through the delivery of cleaning contracts for our customers and organizations within St. John's and greater metro area. We are currently seeking a **Social Enterprise Cleaning Team Lead** to join our team.

Under the direction of the Business Development Manager, you will provide onsite guidance and support to participants in various commercial settings. As the Team Lead, you empower participants to improve their confidence, communication, and job skills. Using a hands-on and caring approach, you will collaborate with participants and their employment supports to help develop skills in cleaning and other general employment areas. This is a unique opportunity to lead a team while helping build others and the community. With a continuous improvement and learning mindset, overseeing customer care while mentoring and helping people develop employment and other life skills, our social enterprise and impact will continue to grow.

Responsibilities will include:

- Maintain a safe and healthy workplace.
- Teach participants proper and safe performance of their job duties through handson instruction and role modeling.
- Assign and provide clear instruction of work to be performed to all team members and provide technical knowledge to ensure completion of tasks.
- Provide constructive performance related feedback to participants.
- Ensure jobs are completed on time in a cost-effective manner.
- Maintain a high level of quality and customer service.
- Build strong relationships with customers and participants.

The ideal candidate should have the following skills and qualifications:

- High school diploma or equivalent.
- Strong interpersonal and communication skills.
- Leadership or coaching skills.
- Strong desire to make a difference and help others.
- Valid First Aid Certificate (or willingness to obtain).
- Knowledge and understanding of mental health barriers related to employment an asset.
 Standard and Mental Health First Aid will be provided.
- Experience performing cleaning/custodial work. Experience cleaning in the hotel/hospitality industry an asset.
- Valid Driver's License. Access to a vehicle is required.
- Fitness to Work Test may be required.

• Certificate of Conduct, Vulnerable Sector Check and Enhanced Reliability Status for the Government of Canada are required.

Clean Start and Stella's Circle are committed to their employee's growth and well-being. The salary range for this position is \$36,936.90 - \$38,447.96. We also offer a shift premium for hours worked during evenings and weekends. We offer a benefits package including medical/health benefits, RRSP contribution plan, vacation leave, shift premiums, monthly cell-phone allowance and birthday leave.

If you are interested in this opportunity to grow with the Clean Start program, please send your resume and references to:

Human Resources Specialist Fax: (709) 738-7808 Recruitment@StellasCircle.ca

The position will remain open until filled.

About Stella's Circle

Stella's Circle is a leading community organization that works with over 1000 participants each year, providing employment services, residential and non-residential counseling and supportive housing.

To learn more, please visit: www.StellasCircle.ca

Stella's Circle is proud to be an equal opportunity employer that embraces diversity. We are committed to creating an inclusive environment for all individuals, and ensuring full and equal participation for each individual in our community. We treat all people with respect and dignity, and recognize their rights, opinions, experience, knowledge, and competence. Stella's Circle encourages applications from all qualified people, including racialized people, people of diverse sexual orientations and gender identities, Indigenous Peoples, those with physical and mental illness and/or challenges, and those who face any systemic barrier.





A proud member of Buy Social Canada